

AutonoMe Net Zero Commitment

AutonoMe is committed to supporting the UK Government and NHS ambition to achieve **Net Zero carbon emissions** and to reducing the environmental impact of our operations, services and supply chains.

Our Commitment

AutonoMe commits to achieving **Net Zero emissions by 2045 at the latest**, with a clear trajectory of continuous carbon reduction year on year. We will develop, publish and maintain a **Carbon Reduction Plan** in line with NHS and public sector reporting requirements, and we will regularly review our progress against this commitment.

Our Operating Model

A core part of AutonoMe's environmental approach is our **fully remote working model**. All AutonoMe staff work **from home exclusively**. We do **not** operate hybrid or office-based working arrangements. This model significantly reduces our carbon footprint by eliminating:

- Staff commuting emissions
- Office-based energy use (heating, lighting, water)
- Routine business travel between fixed locations

This approach embeds carbon reduction into our day-to-day operations and aligns with NHS expectations around reducing avoidable travel and estate-related emissions.

Service Delivery and Travel

Where face-to-face delivery is required to meet service user needs, AutonoMe will:

- Use local, community-based venues wherever possible
- Minimise travel through careful scheduling and clustering of appointments
- Prioritise digital delivery as the default option where appropriate and accessible
- Encourage low-carbon travel choices when travel is unavoidable

Digital-First and Low-Carbon Practices

AutonoMe operates a digital-first model, reducing environmental impact through:

- Paperless systems and secure digital records
- Online meetings and training as standard
- Cloud-based systems hosted by providers with recognised environmental commitments

Supply Chain and Procurement

We will work with suppliers and partners who demonstrate a commitment to environmental sustainability and carbon reduction, and we will consider environmental impact as part of procurement and partnership decisions wherever proportionate.

Continuous Improvement

AutonoMe will:

- Publish and maintain a Carbon Reduction Plan
- Monitor emissions and identify further reduction opportunities
- Review environmental performance annually
- Update our commitments and actions as standards and best practice evolve

Through our fully remote operating model and commitment to continuous improvement, AutonoMe will contribute positively to wider NHS and public sector Net Zero ambitions while delivering high-quality, accessible services.